



## Terms and Conditions 'Ultimate Murray River Escape 2023'

### How to Enter

To enter the South Australian Tourism Commission's **Ultimate Murray River Escape 2023** (the "**Promotion**") simply go to [www.southaustralia.co.nz](http://www.southaustralia.co.nz) and complete the entry form.

### Prize

There is ONE (1) prize to be won (the "**Prize**"). The Prize consists of the following for the Prize winner ("**Winner**") and ONE (1) travel companion of the Winner ("**Companion**"):

- travel flying Air New Zealand Economy class "*The Works*" from Auckland to Adelaide, South Australia (including domestic New Zealand connections from Wellington or Christchurch, if required);
- Two nights' accommodation in Adelaide in a two bedroom apartment staying at Oaks Embassy or Oaks Horizons Adelaide twin share (1night pre and post cruise), excluding breakfast
- A 4night houseboat holiday on Unforgettable Houseboats [Parachilna Sunset](#) (2x bedroom, 2x bathroom) for four people excluding petrol and food/beverage costs.
- Return transfers from Adelaide to houseboat departure point with Unforgettable Houseboats (includes 1 hour shopping time)
- A Penfolds Magill Estate Heritage Tour & Tasting for four people

### Terms and Conditions

1. Entry in the Promotion is open to residents of New Zealand aged 25 years and over only holding a current full drivers license.
2. All employees of the South Australian Tourism Commission, TBWA New Zealand Ltd (Creative Agency), Dentsu New Zealand (Media Agency), Boyd Public Relations Ltd (PR Agency) and participating companies and/or agencies associated with this Promotion and are not eligible to enter. Immediate family of such employees (including spouses, grandparents, parents, children and grandchildren) are not eligible to enter. Ineligible entries will be deemed invalid.
3. The opening date for entries for the Promotion is 12am Monday 23 October 2023. The closing date for entries for the Promotion is midnight on Thursday 30 November 2023.
4. The Winner will be decided by random draw held on Monday 4 December 2023 with ONE (1) Prize winner in total drawn. The Winner will be contacted by South Australian Tourism Commission via email using the contact address(es) submitted on the Winner's entry form. Where the Winner cannot be contacted by email after three attempts South Australian Tourism Commission will select another winner.

5. The South Australian Travel Commission's decision is final, and no correspondence in relation to the Promotion or the selection of the Winner will be entered into.
6. The Winner must state their desired travel dates within 4 weeks of notification of winning the Prize to ensure the maximum chance of availability of the Prize package. Proposed departure date and tickets are non-changeable once issued and are subject to the Block Out Periods referred to in clause 11 below.
7. Travel is on Air New Zealand operated services only, seats are limited and are subject to availability.
8. The Prize package excludes insurance, visas, current passports, any meals or beverages, unless otherwise stated. Travel Insurance is not included in the Prize package. It is highly recommended the Winner and Companion purchases their own travel insurance and consider including cover for damage to, or excess on, hire vehicles. It is the responsibility of the Prize Winner and Companion to arrange a current passport and ensure it holds appropriate travel documentation.
9. Additional spending money and all other ancillary costs are the responsibility of the Winner, unless otherwise stated.
10. All Prize travel will be subject to Air New Zealand's General Terms and Conditions of carriage, to view visit [www.airnz.co.nz](http://www.airnz.co.nz)
11. The Prize package must be taken in full between 4 January 2024 and 30 November 2024, and cannot be taken during any "Block Out Period". Block Out Periods include during public or school holidays in the State of South Australia, including Australian Queens Birthday and Labour Day weekends in 2023 and 2024. Individual operator block out periods may also apply.
12. The Winner is not eligible for any frequent flyer (including Airpoints Dollars) accrual, upgrades, companion redemption or credit of tier status as a result of winning the Prize.
13. Entrants must not have any criminal convictions nor anything else that may restrict them from entering Australia. The South Australian Tourism Commission will not be responsible for any issues whatsoever related to entry into Australia and disclaims all liability and responsibility for any issues, costs or expenses associated therewith.
14. Only ONE (1) entry per person will be permitted.
15. Accommodation is based on two people sharing a room on a twin share or double basis. The Winner and Companion must travel together in both directions.
16. The Prize package is not transferable or exchangeable and cannot be taken as cash. Any unused portion of the Prize package is non-transferable, non-refundable and non-redeemable for other goods or services and cannot be taken as cash.
17. No portion of the Prize or the Prize in its entirety can be on sold by any means.
18. The South Australian Tourism Commission accepts no responsibility for any tax implications that may arise from winning the Prize package. Independent financial advice should be sought.

19. The Prize package is subject to any prevailing terms and conditions of the participating accommodation/transport/services/transfer or tour providers (as applicable), and in particular, health, behaviour, age and safety requirements. No compensation will be payable if the Winner, or their Companion, are unable to use any element of the Prize package as stated for whatever reason, including participation in certain activities for health, age, behaviour or safety reasons.
20. All components of the Prize package must be taken together. Any element of the Prize package not taken will be deemed to be forfeited.
21. Flight bookings, hotel accommodation, touring and transfers will be coordinated by the South Australian Tourism Commission. Accommodation and travel is subject to booking, accommodation and flight availability.
22. In the event the Winner requests a package of greater value than that specified (e.g. requests an extended length of stay), the Winner shall pay the difference in value and no claim for the difference shall be made against the South Australian Tourism Commission. The South Australian Tourism Commission shall not be under any obligation to meet such a request.
23. All personal information collected by the South Australian Tourism Commission in relation to the Promotion will be held and dealt with in accordance with South Australian Tourism Commission's Privacy Statement, available at <https://southaustralia.com/privacy>
24. The South Australian Tourism Commission collects, stores and handles Personal Information about an entrant on its databases to include the entrant in a Promotion, communicate with the entrant about the Promotion and, where appropriate, award prizes. If the Personal Information requested is not provided, the entrant cannot enter the Promotion and is deemed ineligible. The South Australian Tourism Commission may also disclose the entrant's Personal Information to its promotional partners, contractors, suppliers and agents to assist in conducting this Promotion and communicating with entrants. The South Australian Tourism Commission may be required by law to disclose information you provide.
25. By entering this Promotion, an entrant also acknowledges that a further primary purpose for collection of the entrant's Personal Information by the South Australian Tourism Commission is to enable the South Australian Tourism Commission to use the information to assist it in improving goods and services and to contact the entrant in the future with direct marketing materials, including information on special offers or to advise the entrant of the South Australian Tourism Commission's other programs, products, services, events or activities that it believes the entrant may be interested in.
26. The Winner agrees to participate in any publicity or other such promotional activities which the South Australian Tourism Commission may reasonably require in connection with the Prize package. All visual assets including but not limited to still photography and video taken during the Prize package remain the property of the South Australian Tourism Commission and can be used by the South Australian Tourism Commission and participating tourism operators for the promotion of the Promotion and future promotional activities.
27. The South Australian Tourism Commission reserves the right to conduct security verification checks at its absolute discretion. The Winner may be required to sign a declaration confirming their eligibility to accept the Prize package.

28. In the event that any element of the Prize package becomes unavailable for any reason beyond the South Australian Tourism Commission's control, the Prize may be substituted for a prize a component of equal or greater value at the discretion of the South Australian Tourism Commission. The South Australian Tourism Commission will not be liable to the Winner for any cancellation, changes or unavailability of the Prize.
29. Checked in baggage allowance will be in accordance with airline policy for economy class airfares.
30. The South Australian Tourism Commission makes no representations or warranties as to the quality/suitability/merchantability of any of the goods/services offered as prizes. To the extent permitted by law, the South Australian Tourism Commission is not liable for any loss suffered or sustained, to person or property and including, but not limited to, consequential (including economic) loss by reason of any act or omission, deliberate or negligent, by the South Australian Tourism Commission, or their respective servants or agents (to the extent permitted by law), in connection with the arrangement for supply, or the supply, of any goods or services by any person to the Winner, the Companion, and, where applicable, to any family/persons accompanying the Winner or Companion.
31. The Winner and Companion must sign and return any liability release provided by the South Australian Tourism Commission and/or their contractors as a condition of the Prize being awarded. Failure to return the signed releases and indemnities will result in the entitlement to the prize being forfeited and the selection of another Winner.
32. It is the sole responsibility of the Winner and travel companions to ensure that they have valid travel documents, any necessary health or other insurance, and that they are fit to fly and have no medical conditions which could adversely affect them at any time during the use and enjoyment of the Prize.
33. Compliance with any health or other government requirements is the responsibility of the Winner. It is the responsibility of the Winner to enquire about local issues and conditions at destinations before travel. The South Australian Tourism Commission makes no representation as to the safety, conditions or other issues that may exist at any destination.
34. The laws of New Zealand apply to the terms and conditions.
35. Entry into the Competition is deemed as acceptance of these terms & conditions.
36. By entering you agree to receive emails from South Australian Tourism Commission regarding this Promotion.